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**January 2020**

## Alcor Survey Results

**by Marji Klima,  
Director of  
Operations**



Alcor sent a survey out to our valued members in the fourth quarter of 2019 and the results are back!

Thank you to our valued members that completed the survey. Your feedback provides Alcor insight into what we do well and where we need to allocate our energy to improve.

Membership scored Alcor extremely high to world-class on responsiveness to phone calls during business hours, email response times, invoice delivery method, satisfaction with Alcor's Monthly Newsletter, and our members are highly likely to refer Alcor to a friend or family member. Areas for improvement include the Alcor's Cryonics Magazine and the Alcor Website.

Based on the survey results, Alcor has established an after-hours phone answering service, a workgroup is reviewing Alcor's current website for improvements, and we will create a survey that will be sent out next month to solicit your feedback on how we can improve Alcor's Cryonics Magazine.

## First Alcor case for 2020

**by Patrick Harris, COO**

Alcor member A-1774 was in a rural area about 2 hours away from a major airport, and over 1,600 miles away from Alcor. A healthcare provider contacted Alcor on Thursday, January 9, to inform Alcor the member may not have much time left.



Alcor's Medical Response Director, Blake Honiotes, and Readiness Coordinator, Sarah Kelly, collected clinical data on the member. Vitals indicated no evidence that

there was an immediate risk to the member; however, Alcor elected to send Eric Vogt, co-founder of International Cryomedicine Experts (I.C.E.), to the member's location to assess the situation further.

Eric arrived at the member's bedside and, after assessing the member's condition, concurred there was no immediate risk. While visiting the member, Eric built trust with the member's daughter, Lori, who permitted Alcor to use her first name. Eric explained to Lori that Alcor helps provide relocation assistance for terminal members and Lori agreed to move her father to Arizona.

Eric from I.C.E. said, "With the information provided by I.C.E., Alcor was able to make informed decisions to ensure the best outcome for its member. I.C.E. participated in discussions with Alcor on how to relocate the member due to inclement weather conditions, location to nearest major metropolitan airport, and the member's health."

Eric, Blake, and Sarah relocated the member to a short driving distance from Alcor on Sunday, January 12. Lori accompanied her father and Eric on the trip. In less than 7 hours after arriving in Arizona, the member suffered cardiac arrest. Protocol was initiated within 3 minutes and the member arrived in Alcor's Operating Room within 72 minutes from pronouncement.

Blake, Alcor's MRD, said, "Once the member arrived, I was able to perform my own assessment and it was determined that a standby was warranted. When the patient suffered legal death, Alcor and ICE provided SST and surgical assistance. This collaboration between Alcor and I.C.E. sets a great precedent that should be strived for in all future cases."

This case is a first for Alcor in many ways. It's the first case of 2020 and it's the first case for Alcor's new MRD, Blake Honiotes. Additionally, it's the first case under Alcor's new Pay-for-Performance contract with I.C.E.; the outcome for the patient would have been suboptimal under the old agreement. Finally, it's the first case to take advantage of the relocation assistance for terminal members of up to \$15,000 as proposed by Alcor President, Max More, and approved by the Alcor Board of Directors in December 2019.

The member's daughter, Lori, who is not a cryonicist, told Alcor, "I'd just like to say thank you to Eric from I.C.E for making the last wishes of my father as painless as can be. If it weren't for him and the members of Alcor, I'm not sure how I would have gotten through it. And thank you to Blake and Sarah. They treated me like family. I was lost after dad passed and I really needed that." Lori toured the Alcor facility while she was in Arizona and returned to her home the evening of Monday, January 13.

## Tax Forms

Dues and contributions paid to Alcor can be considered tax deductible, to the extent allowed by the law. Please send an email to

[ashley@alcor.org](mailto:ashley@alcor.org) if you would like to receive your tax letter for the year and indicate whether you would like a mailed or emailed copy.



Thank you for your contributions for 2019!

## Revival Trusts

### ALCOR HAS TWO REVIVAL TRUSTS AVAILABLE TO MEMBERS

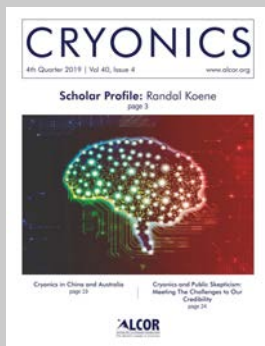
The Multi-Investor Future Income Trust (MIFIT) is now available to Alcor Members who do not have the ability to set aside a minimum of \$500,000 for an Asset Preservation Trust. The minimum funding amount for this special-purpose trust is just \$25,000. For more information about MIFIT please go to the Alcor website and type MIFIT in the search window or click on this link: [MIFIT](#)

Anyone interested in participating in the MIFIT should contact Mark House, [mark@beckerandhouse.com](mailto:mark@beckerandhouse.com) or call 480-240-4020. Please do not direct your questions, concerns or inquiries to Alcor directly.

Information on the Asset Preservation Trust can be found here: [APT](#)

## MEMBERSHIP NUMBERS

2019	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Members	1,237	1,241	1,246	1,256	1,251	1,252	1,263	1,269	1,283	1,284	1,283	1,287
Patients	165	165	167	168	170	170	170	171	172	174	175	175
Associate	296	285	287	284	281	282	281	291	282	278	272	274
<b>Total</b>	<b>1,698</b>	<b>1,691</b>	<b>1,700</b>	<b>1,708</b>	<b>1,697</b>	<b>1,704</b>	<b>1,714</b>	<b>1,731</b>	<b>1,737</b>	<b>1,736</b>	<b>1,730</b>	<b>1,736</b>



One of the benefits of Associate Membership is receiving *Cryonics* magazine.

Already a member, refer a friend.

Click [here](#) to join today or forward this email.